| **Significant Event** | **Performers** | **Attributes** |
| --- | --- | --- |
| Add an animal record to the record management system | Zoo Administration Staff  Search bar for Record  Filing System  Zookeepers | * Species Name * Classification * Animal size * Date of Birth * Location Code * Habitat * Dietary Habits * average life span * Colour Variants * Joined date * Staff ID * Staff Name |
| Add a staff member to the RMS | Zoo Administration Staff | * Staff name * Position * DOB * Date joined * Job History * Staff photo |
| Reply to a customer query | Zoo Administration Staff | * Staff ID * Staff Name * Visitor name * Visitor email |

Significant Event

These are the main significant events that can be performed using the record management system. There are many other events that can be done but less significant and these are: viewing animals records, deleting animals’ records, editing animals’ records, and archiving animals’ records these are performed by zoo administration and zookeepers. Viewing, modifying, and deleting staff members can only be performed by zoo administration staff.